

 Early Warning System

FMO-55877

BANCO IMPROSA S.A.



---

## Quick Facts

Countries	Costa Rica
Financial Institutions	Netherlands Development Finance Company (FMO)
Status	Approved
Bank Risk Rating	B
Voting Date	2019-05-29
Borrower	Banco Improsa. S.A.
Sectors	Industry and Trade
Ring Fence	Small & Medium Enterprises
Investment Type(s)	Loan
Investment Amount (USD)	\$ 0.04 million
Loan Amount (USD)	\$ 0.04 million
Project Cost (USD)	\$ 0.04 million



---

## Project Description

The funding objective is to contribute to Banco Improsa Capacity Development (CD) project for serving women-owned businesses in Costa Rica.

Banco Improsa would like to engage the advisory services of a local consultant to support it in its gender finance journey and build its capacity for better serving the women's market, to be co-funded by FMO's Capacity Development Program. The final aim is to grow the number of women and average loan size in the SME portfolio in a more sustainable, effective and efficient way.



---

## Investment Description

- Netherlands Development Finance Company (FMO)

The investment type was not available at the moment of the snapshot.

## Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- [Banco Improsa, S.A.](#) (Financial Intermediary) **is owned by** [Grupo Financiero Improsa](#) (Parent Company)



---

## Private Actor Relationship

There is often limited information publicly available about what development banks are funding through financial intermediaries. In 2021, the Early Warning System partnered with Oxfam International to incorporate information on high-risk projects being funded by financial intermediaries receiving funding from the International Finance Corporation (IFC) and the Dutch Development Bank (FMO).

The information listed below describes the relationship between the different private actors linked to high-risk sectors and subprojects of IFC and FMO's financial intermediary investments and/or the financial intermediary's parent companies made from 2017 through 2020, including any associated ring fences.

The database, however, does not explicitly or implicitly imply that IFC or FMO have material exposure to or are contractually or legally accountable to the sub-projects financed by their financial intermediaries or the financial intermediary's parent companies. It only shows a seemingly financial relationship among the different private actors, the financial intermediaries, and IFC or FMO.

## Private Actors Description

Banco Improsa. S.A. is a medium-sized bank in Costa Rica that focuses mainly on the SME segment. It is the 5th largest private bank in Costa Rica with a total asset size of USD 720 mln. Its main customers are SMEs in the construction, commerce, services, trade, transport, housing and tourism sector.



---

## Contact Information

### ACCOUNTABILITY MECHANISM OF FMO

Communities who believe they will be negatively affected by a project funded by the Dutch Development Bank (FMO) may be able to file a complaint with the Independent Complaints Mechanism, which is the joint independent accountability mechanism of the Dutch Development Bank (FMO) and the German Investment Corporation (KfW) . A complaint can be filed in writing, by email, post, or online. The complaint can be filed in English or any other language of the complainant. The Independent Complaints Mechanism is comprised of a three-member Independent Expert Panel and it can provide either problem-solving, compliance review or both, in either order. Additional information about this accountability mechanism, including a guide and template for filing a complaint, can be found at: <https://www.fmo.nl/independent-complaints-mechanism>