

 Early Warning System

EIB-20250222

CAP WATER INFRASTRUCTURE UPGRADE GREEN LOAN



### Quick Facts

Countries	Italy
Specific Location	City of Milan and other provinces, region of Lombardy
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	CAP Holding SpA
Sectors	Infrastructure, Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 111.11 million
Loan Amount (USD)	\$ 111.11 million
Project Cost (USD)	\$ 230.00 million



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### Project Description

As stated by the EIB, the loan concerns the promoter's investment plan for the modernisation and upgrade of water supply and wastewater infrastructure in the City of Milan as well as across several provinces in the northern Italian region of Lombardy. The project will be implemented in the period 2025-2030.

The aim is to finance water meters, extension and rehabilitation of water supply networks, rehabilitation of tanks and other related work, as well as wastewater investments to extend and rehabilitate sewer systems and wastewater treatment plants (WWTPs), among others. Additional project components include IT investments enabling digitalisation of the operations. Through this project, the promoter aims at optimising water use, improving water service quality, and ensuring security of supply in the concerned service area.



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### Investment Description

- European Investment Bank (EIB)



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### Private Actors Description

As stated by Bloomberg, CAP Holding S.p.A. operates as a holding company. The Company, thorough its subsidiaries, provides water networks, sewage, and water treatment services. Cap serves customers in Italy.



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Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	CAP HOLDING SPA	Client	Water and Sanitation



### Contact Information

*No project contacts provided at the time of disclosure.*

### ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>