

 Early Warning System

EIB-20250209

ELECTRIC BUSES VHH HAMBURG



Quick Facts

Countries	Germany
Specific Location	Hamburg
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2026-03-30
Borrower	Verkehrsbetriebe Hamburg-Holstein GmbH
Sectors	Energy, Infrastructure, Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 143.21 million
Loan Amount (USD)	\$ 143.21 million
Project Cost (USD)	\$ 386.09 million



Project Description

As stated by the EIB, the project consists of (i) the reconstruction and expansion of the existing depot Schenefeld including instalment of charging equipment for electric vehicles, and (ii) the acquisition of 120 standard electric buses (12m length), 52 articulated electric buses (18m length) and 16 small electric buses (6.8m length).

The project is expected to have a positive environmental impact and reduce greenhouse gas, as it will improve public transport services and therewith maintain or increase the modal share of public transport. Moreover, it is expected to improve the quality and attractiveness of public transport services which facilitate access to employment, education and urban services, and enhance an already affordable mobility solution.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

Verkehrsbetriebe Hamburg-Holstein GmbH (VHH) is responsible for a large share of bus operations in Hamburg.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Verkehrsbetriebe Hamburg-Holstein GmbH (VHH)	Client	Transport



Contact Information

No project contacts provided at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>