

 Early Warning System

EIB-20250164

ACQUE VERONESI WATER INFRA UPGRADE II



Quick Facts

Countries	Italy
Specific Location	Province of Verona (Veneto Region)
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2025-10-31
Borrower	Acque Veronesi SCARL
Sectors	Infrastructure, Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 69.59 million
Project Cost (USD)	\$ 175.15 million



Project Description

According to the Bank's website, the project will finance part of the Promoter's investment programme in water supply, wastewater and stormwater management infrastructure during the period 2025 - 2029.

The aim is to support the Promoter's in providing integrated water services in 77 municipalities in the Province of Verona (Veneto Region). In particular, the project consists of numerous small to medium size investments to reduce water losses, increase water security, reduce flooding and protect the environment.



Early Warning System Project Analysis

According to the Environmental and Social Data Sheet, none of the investments are expected to require a full Environmental Impact Assessment (“EIA”) under Directive 2014/52/EC amending Directive 2011/92/EC. The project will not have an impact on Natura 2000 or other protected areas.

Potential social impacts include the possible disruption of services and traffic, noise and temporary occupation of public and private space, and safety hazards during construction only.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

Acque Veronesi (AV) is a publicly owned utility providing Integrated Water Services (IWS) in 77 municipalities in the Province of Verona, in the Veneto Region of Italy. AV's service area is known also as Ambito Territoriale Ottimale (ATO) Veronese. The activities of AV are under the supervision of the regional authority, Consiglio di Bacino Veronese, an entity under public law representing all the municipalities in the Province. Investments in the water sector are also approved by the national economic regulator, ARERA (Autorità di Regolazione per Energia Reti e Ambiente).



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Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Acque Veronesi SCARL	Client	-



Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [07/11/2025 - Environmental and Social Data Sheet \(ESDS\) - ACQUE VERONESI WATER INFRA UPGRADE II](#)



Other Related Projects

- EIB-20240864 ITALIAN UTILITIES LENDING ENVELOPE