

 Early Warning System

EIB-20240714

GPI RDI INVESTMENT PROGRAMME



Quick Facts

Countries	France, Italy
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2025-07-09
Borrower	GPI SPA
Sectors	Education and Health, Industry and Trade
Investment Type(s)	Loan
Investment Amount (USD)	\$ 58.70 million
Project Cost (USD)	\$ 140.89 million



Project Description

According to the Bank's website, the project will support the company's ongoing research and development (R&D;) activities, which are essential to enhance the promoter's offerings for the healthcare industry. The investment programme, to be implemented between 2025 and 2028, will support the digitalisation of the healthcare industry in Italy, France and beyond.

The project's investment will focus on software development and operations (DevOps) activities driving a portfolio of digital transformation sub-projects designed to enhance the entire healthcare service sector.



Early Warning System Project Analysis

According to the Environmental and Social Data Sheet, the project has minimal impact in terms of climate hazards, and it is aligned to the Paris low carbon criteria as published in the EIB Climate Bank Roadmap under Industry, RDI sector. Furthermore, the project is not subject to an EIA and has a low-risk impact to the environment, as well as no adverse social, labour and health and safety relevant risks have been identified. Based on the information provided by the promoter, the project is deemed to have negligible residual ECS risks and impacts.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

According to Bloomberg, *GPI S.p.A.* designs solution for health and social assistance sectors. The Company offers services such as healthcare call and contact center solutions, pharmaceutical supplies, home automation, home care assistance, and integrated information systems. GPI operates worldwide.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	GPI SPA	Client	-



Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [11/07/2025 - Environmental and Social Data Sheet \(ESDS\) - GPI RDI INVESTMENT PROGRAMME](#)
- [11/07/2025 ESDS-GPI RDI INVESTMENT PROGRAMME](#)



Other Related Projects

- EIB-20220093 PAN-EUROPEAN INNOVATION LENDING ENVELOPE I