

 Early Warning System

EIB-20240599

VITENS - AFFORDABLE DRINKING WATER SUPPLY II



Quick Facts

Countries	Netherlands
Specific Location	Flevoland, Friesland, Gelderland, Utrecht and Overijssel
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2025-07-18
Borrower	VITENS NV
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 232.57 million
Project Cost (USD)	\$ 600.03 million



Project Description

According to the Bank's website, the project concerns the 2025-2029 investment programme into the production and distribution facilities of VITENS, Netherlands' largest water supply company. The programme consists mainly of renewal and upgrading of water treatment plants, reservoirs, pumping stations, and distribution networks aimed at providing an even more reliable and climate resilient drinking water supply.

The project will secure and continue to enhance the quality of life to up to 6 million residents in the provinces of Flevoland, Friesland, Gelderland, Utrecht and Overijssel, by improving the reliability and efficiency of the water supply service. The project will ensure continued compliance with the Water Framework Directive (2000/60/EC), the Drinking Water Directive (2020/2184) and national norms.



Early Warning System Project Analysis

Due to the nature of the works to be implemented it is anticipated that the negative environmental impacts will mainly be only associated with the period of construction and will be mainly localised and temporary and reversible such as (i) minor disturbance due to pipe replacement techniques and (ii) temporary increase of traffic around the construction sites. These negative impacts will be mitigated with appropriate measures such as working outside the general breeding season within nature protected areas.

The negative social impacts of the Project are only temporary such as the possible disruption of water services and traffic, and noise and temporary occupation of public and private space.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

Vitens, headquartered in Zwolle in the Netherlands, is the largest drinking water supply company in the Netherlands that provides drinking water to around 6 million inhabitants within its service area.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Vitens NV	Client	-



Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - VITENS - AFFORDABLE DRINKING WATER SUPPLY II](#)