

 Early Warning System

EIB-20240072

ROHLIK (IEU FT)



Quick Facts

| | |
|-------------------------|--------------------------------|
| Countries | Czech Republic |
| Specific Location | Prague |
| Financial Institutions | European Investment Bank (EIB) |
| Status | Approved |
| Bank Risk Rating | U |
| Voting Date | 2024-06-25 |
| Borrower | ROHLIK GROUP AS |
| Sectors | Industry and Trade |
| Investment Type(s) | Loan |
| Investment Amount (USD) | \$ 96.38 million |
| Project Cost (USD) | \$ 209.90 million |



Project Description

According to the Bank's website, the project will finance the development and deployment of advanced digital technologies to further automate the fulfilment centres, improve customer experience and increase operational efficiencies, as well as support the promoter's geographical expansion.

The related activities will take place primarily in the promoter's headquarters in Prague between 2024-2027.

The aim is to support research, development and innovation (RDI) investments and other growth-enabling activities aiming to further automate the fulfilment and logistics processes, scale-up and accelerate geographic expansion into new locations.



Early Warning System Project Analysis

The related activities will be performed in existing buildings with no relevant environmental impacts expected.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

Founded in 2014 in the Czech Republic, Rohlik Group is a leading European online grocery delivery service, active in the Czech Republic, Hungary, Austria, Germany and Romania. The company attains annual revenues of EUR 750m. Deploying world-leading technology & logistics, Rohlik can deliver a huge range of quality products (17 000 SKUs+) within 60 minutes and within 15-minute same-day time windows. By owning its end-to-end operations, including having all technology in-house, customers are provided with delivery of fresh food from local farmers and artisans, as well as a broad supermarket selection and its own private label brands.



| Private Actor 1 | Private Actor 1 Role | Private Actor 1 Sector | Relation | Private Actor 2 | Private Actor 2 Role | Private Actor 2 Sector |
|-----------------|----------------------|------------------------|----------|-----------------|----------------------|------------------------|
| - | - | - | - | ROHLIK GROUP AS | Client | - |



Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [ROHLIK \(IEU FT\) - Project data sheet\(s\)](#)

Media

- [Czech e-grocery business Rohlik gets €90 million EIB loan for growth](#)