

 Early Warning System

EIB-20240002

RIJNSTATE SUSTAINABLE HOSPITAL CARE



## Quick Facts

<b>Countries</b>	Netherlands
<b>Specific Location</b>	Arnhem Region
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	Rijnstate Hospital
<b>Sectors</b>	Education and Health
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 98.56 million
<b>Project Cost (USD)</b>	\$ 219.02 million



## Project Description

According to the Bank's website, the project entails the strategic investment plans of the Rijnstate Hospital, aimed at optimising its healthcare infrastructure, service delivery and energy efficiency at its main location in Arnhem.

### Background:

Stichting Rijnstate is a top-clinical teaching hospital in the province of Gelderland, in the Netherlands. It operates three locations in the region of Arnhem (Arnhem, Zevenaar and Elst). The hospital serves a population of about 433,000 people, provides about 725 inpatient beds and offers a total of 28 medical specialities including one of the largest pain management centres in the Netherlands. With about 6,600 people (4,100 FTEs), Rijnstate is the area's largest employer and one of the largest healthcare providers in the Netherlands.

The promoter faces the typical challenges of EU's health sector including a constant shortage of qualified staff, tightening budget constraints and a gradually increasing demand for care by an ageing population. To tackle these issues, Rijnstate has embarked a major investment programme (2024-2030) to adapt the existing facilities to the current medical requirements whilst increasing service quality and overall efficiency at its main location in Arnhem. Such programme also intends to significantly increase environmental sustainability in the first step (until 2030) and move to a completely carbon-free hospital at a later stage (by 2050), minimising the requirements of fossil fuels.

The project aims to finance the extension and rehabilitation (about 55 000 to 60 000 m<sup>2</sup>) of the existing main campus in Arnhem including the entrance hall, outdoor areas, offices, laboratories, radiology, clinics and academic areas. In addition, various measures are going to be implemented throughout the campus to improve the energy efficiency as well as to prepare for the move from gas-fired boilers to heat pumps using geothermal power.



---

## Early Warning System Project Analysis

Hospitals are not explicitly mentioned in the Environmental Impact Assessment (EIA) Directive 2011/92/EU as amended by 2014/52/EU, though the project is covered by Annex II of the Directive concerning urban development. According to the Bank's website, it is expected that the project will bear comprehensive benefits to the community, as healthcare is an element of social cohesion and economic development.



---

## Investment Description

- European Investment Bank (EIB)



---

### Private Actors Description

Stichting Rijnstate / Rijnstate Hospital is a top-clinical teaching hospital in the province of Gelderland, in the Netherlands. It operates three locations in the region of Arnhem (Arnhem, Zevenaar and Elst).



## Contact Information

*No contacts available at the time of disclosure.*

### ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>