

 Early Warning System

EIB-20230887

DECARBONISING HEAT SUPPLY KIEL



## Quick Facts

<b>Countries</b>	Germany
<b>Specific Location</b>	Kiel
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	Borrower not available at the time of disclosure
<b>Sectors</b>	Energy, Infrastructure
<b>Investment Type(s)</b>	Loan



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## Project Description

As stated by the EIB, the project consists of several planned investments in the Kiel district heating system, the main elements are: the installation of a large heat pump (50 MWth), a 1500 MWh heat storage tank; and the expansion and modernisation of the heat distribution network.

The project is at early stages of development and certain features of the design to be developed in the future may trigger environmental impact assessment (EIA) processes for some investments once more information is available. The environmental aspects of the programme will be appropriately assessed as part of the EIB's appraisal process.

The programme's objectives are to maintain and expand the district heating systems and to substitute fossil-fuel based central heating with a more sustainable and efficient renewable generation (heat pump), resulting in a reduction of greenhouse gases emissions and lower air pollution.



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## Investment Description

- European Investment Bank (EIB)

*Investment amount not available at the time of disclosure.*



## Contact Information

*No project contacts provided at the time of disclosure.*

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>