

 Early Warning System

EIB-20230843

HELSINKI REGION WATER INVESTMENTS



## Quick Facts

<b>Countries</b>	Finland
<b>Specific Location</b>	Helsinki
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	Helsingin Seudun Ympaeristoepalvelut - Kuntayhtymae (Helsinki Region Environmental Services)
<b>Sectors</b>	Infrastructure, Water and Sanitation
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 378.21 million
<b>Loan Amount (USD)</b>	\$ 378.21 million
<b>Project Cost (USD)</b>	\$ 762.90 million



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## **Project Description**

As stated by the EIB, the project co-finances part of the 4-year (2024-2027) investment programme in water and wastewater services of the Helsinki Region Environmental Services (HSY) authority in the Helsinki metropolitan area.

The programme mainly concerns the extension of supply network, the replacement of aging water distribution and sewer mains and upgrading of water production and wastewater treatment facilities. The aim is to upgrade drinking water supply and wastewater treatment as well as the distribution networks in the promoter's service area.

The investment is geared toward securing a sustainable management of water supply and wastewater treatment.



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## Investment Description

- European Investment Bank (EIB)



## Contact Information

*No project contacts provided at the time of disclosure.*

### **Client - Helsingin Seudun Ympaeristoepalvelut - Kuntayhtymäe (Helsinki Region Environmental Services):**

Address: Kuortaneenkatu 2, 00510 Helsinki

Website: [https://gnf.fi/en/gnf/hsy\\_en/](https://gnf.fi/en/gnf/hsy_en/)

## **ACCESS TO INFORMATION**

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## **ACCOUNTABILITY MECHANISM OF EIB**

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>