

 Early Warning System

EIB-20230698

METROPOLE ROUEN DECARBONISED BUS FLEET RENEWAL



Quick Facts

Countries	France
Specific Location	Rouen Métropole
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2024-02-23
Borrower	Government of France
Sectors	Climate and Environment, Energy, Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 54.16 million
Loan Amount (USD)	\$ 54.16 million
Project Cost (USD)	\$ 141.91 million



Project Description

As stated by the EIB, the project will finance the renewal of 128 buses of the Rouen Métropole public transport network with zero-emission vehicles, the electrical retrofit of 49 school buses and coaches as well as and the upgrade of the ticketing and operation system. Among the 128 buses, 14 will be standard hydrogen buses (12m), 70 will be electric articulated buses (18m) and 44 will be standard electric buses (12m). Implementation will happen in the period 2023-2026.

The project aims to improve the quality and environmental sustainability of the public transport service by shifting the bus fleet of Rouen Métropole, including the fleet used for school services, to zero emissions technologies.

The investments are expected to contribute to the objective of sustainable urban transport and climate change mitigation. The project should improve the attractiveness of public transport services and consequently reduce dependence on private cars. As a result, it should contribute to the reduction of environmental pollution from transport in terms of air and noise pollution, road accidents and global warming. Furthermore, it should bring benefits in terms of improved accessibility to places of study and work.



Investment Description

- European Investment Bank (EIB)



Contact Information

No contacts provided at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - METROPOLE ROUEN DECARBONISED BUS FLEET RENEWAL](#) [Original Source]