

 Early Warning System

EIB-20230400

CIS DECARBONISATION AND ENVIRONMENT ENHANCEMENT



### Quick Facts

Countries	Portugal
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	THE NAVIGATOR COMPANY SA
Sectors	Industry and Trade
Investment Type(s)	Loan
Investment Amount (USD)	\$ 121.66 million
Project Cost (USD)	\$ 163.98 million



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### Project Description

According to the Bank's website, the project concerns the construction and operation of a high-efficiency recovery boiler at the Setúbal Industrial Complex of the promoter.

This investment is a major step of its decarbonisation plan with significant energy efficiency measures and greenhouse gas (GHG) emissions reduction.

The aim is to improve resource efficiency of the industrial facility, reduce odorous emissions (sulphur) to the air and GHG emissions.

This will be possible through enhanced renewable energy generation and energy efficiency measures, by recovering and using more efficiently renewable fuels from processing (black liquor and other renewable by-products) in a new recovery boiler, and by enabling the use of hydrogen and natural gas in the biomass boiler to substitute fossil fuel oils.



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### Investment Description

- European Investment Bank (EIB)



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	The Navigator Company S.A.	Client	-



### Contact Information

No contact information provided at the time of disclosure.

### ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>