



EIB-20230079

BERLIN WATER AND CLIMATE ADAPTATION PROGRAMME



### Quick Facts

Countries	Germany
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	BERLINER WASSERBETRIEBE AOER
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 439.28 million
Project Cost (USD)	\$ 878.56 million



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## Project Description

According to the Bank's website, the project will finance investments in environmentally sustainable wastewater treatment and water supply facilities in Berlin.

The investments in water and wastewater infrastructure will improve the quality of receiving waters and the water and energy efficiency of the water and wastewater system in Berlin. In addition, they will make the water supply and sewer infrastructure more resilient to climate change and support climate change mitigation. The project aims at improving the quality and efficiency of the services, thereby enhancing the quality of life of around 4 million population in the service area. It is estimated that the loan will be used for the construction and rehabilitation of water supply, stormwater and sewer networks, the extension, rehabilitation and modernisation of wastewater treatment plants, water treatment and storage facilities. The exact scope will be determined during the appraisal.



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## Investment Description

- European Investment Bank (EIB)



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Berliner Wasserbetriebe	Client	-



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## Contact Information

No contact information provided at the time of disclosure.

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>