

 Early Warning System

EIB-20230008

AENA PALMA MALLORCA TERMINAL REHABILITATION



Quick Facts

Countries	Spain
Specific Location	Palma de Mallorca
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2024-02-06
Borrower	AENA SME SA
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 172.11 million
Project Cost (USD)	\$ 346.38 million



Project Description

According to the Bank's website, the loan will finance the rehabilitation of AENA's Palma de Mallorca passenger terminal building.

This is identified as a strategic project to be implemented under the Spanish Airport Regulation Document (DORA II) for the 2022-2026 period.

The related works consist of:

- i) rehabilitation of the existing terminal building and modules A and D, including the optimisation of existing passenger processing and commercial areas;
- ii) upgrade of the terminal utility networks (electric, HVAC, IT, etc);
- iii) regulatory safety and security investments;
- iv) upgrade of the baggage handling system;
- v) upgrade of rescue and fire fighting detection, response systems and equipment.

The aim of the investments concern the rehabilitation of the existing terminal building, upgrade of the terminal electric, HVAC and IT networks, optimisation of landside accessibilities, upgrade of passenger boarding bridges, and upgrade of rescue and fire fighting detection, response systems and equipment.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

The company manages 46 airports and 2 heliports in Spain. *Aena S.M.E., S.A.* is a state-owned company.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Aena SME S.A.	Client	-



Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - AENA PALMA MALLORCA TERMINAL REHABILITATION](#) [Original Source]