

 Early Warning System

EIB-20220874

ERSTE BANK ENHANCED SME AND MIDCAP SUPPORT



### Quick Facts

Countries	Austria
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	F1
Voting Date	2023-12-20
Borrower	Erste Bank der Oesterreichischen Sparkassen AG
Sectors	Finance, Industry and Trade
Investment Type(s)	Guarantee
Investment Amount (USD)	\$ 76.61 million
Project Cost (USD)	\$ 520.96 million



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### Project Description

As stated by the EIB, the project consists of a guarantee on an existing portfolio of assets, aimed at supporting new financing for small and medium-sized enterprises in Austria.



### Investment Description

- European Investment Bank (EIB)

### Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- [Erste Bank der oesterreichischen Sparkassen AG \(Erste Group Bank\)](#) (Financial Intermediary) **is owned by** [Erste Group Bank AG](#) (Parent Company)



### Private Actors Description

As stated by Bloomberg, Erste Bank der oesterreichischen Sparkassen AG provides banking services. The Bank offers checking accounts, credit and debit cards, loans, insurance, payment protection, phone banking, bill pay, and merchant services. Erste Bank Der Oesterreichischen Sparkassen serves clients in Austria.



### Contact Information

*No project contacts provided at the time of disclosure.*

#### **Financial Intermediary - Erste Bank der Oesterreichischen Sparkassen AG:**

Address: Presse- und Öffentlichkeitsarbeit, 1100 Wien, Am Belvedere 1

Email: [presse@erstegroup.com](mailto:presse@erstegroup.com)

Website: <https://www.erstegroup.com/de/home>

### **ACCESS TO INFORMATION**

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### **ACCOUNTABILITY MECHANISM OF EIB**

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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### Other Related Projects

- EIB-20220538 EU PROGRAMME LOAN FOR ABS OPERATIONS