

 Early Warning System

EIB-20220815

METROPOLE EUROPEENNE DE LILLE TRANSPORT URBAIN



## Quick Facts

Countries	France
Specific Location	Lille
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2024-06-20
Borrower	Government of France - Métropole Européenne de Lille
Sectors	Infrastructure, Transport
Investment Type(s)	Loan



### Project Description

According to the EIB, the project will support the upgrade of the public transport fleet and infrastructure, by financing the purchase of 30 new trams, 42 zero emission buses, 5 refuse vehicles, as well as platforms, depots and other related equipment. Investments include cycling lanes to increase road safety for bikers, a new Bus Rapid Transit (BRT) line, the construction of a multimodal hub as well as the extension of the current 'park & ride'.

The project is part of a wider programme of strategic investments carried out by Métropole Européenne de Lille (MEL) to modernise the existing public transport infrastructure and fleet as well as municipal services.

The loan will support the implementation of MEL's Sustainable Mobility Plan (PMD) aiming at improving the quality and reliability of the public transport and cycling network. This will achieve both the objective of enhancing the use of public transport and promoting a more active lifestyle to the detriment of private cars, thus supporting decarbonisation of the municipal services fleets.



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## Investment Description

- European Investment Bank (EIB)



## Contact Information

*No project contacts provided at the time of disclosure.*

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>