### Early Warning System

# EIB-20220813 ELDERLY CARE CENTRE BRIXEN-VAHRN-LUESEN



### **Quick Facts**

Countries	Italy
Specific Location	Province of Bolzano
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	Municipalities of Bressanone, Luson and Varna
Sectors	Education and Health
Investment Type(s)	Loan
Investment Amount (USD)	\$ 32.04 million
Project Cost (USD)	\$ 64.08 million

### **Project Description**

According to the Bank's website, the project will finance an integrated elderly care centre project promoted by three Italian municipalities located in Autonomous Province of Bolzano.

The project tackles the local shortage (presently 600 beds) of assisted living solutions for ageing and aged population, by adding a new 84-bed nursing home and 30 apartments for assisted living with 36 places as well as a community outpatient clinic to the existing network. Residential places will be offered on a medium and long-term basis, besides also providing accommodation and care in transition periods between hospital discharge and return home. As part of the concept, the project will also provide day care services and activities for a larger segment of the elderly population.



### **Investment Description**

• European Investment Bank (EIB)



### **Contact Information**

No contact information provided at the time of disclosure.

#### ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints mechanism policy en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces