

 Early Warning System

EIB-20220660

RAILWAY DEVELOPMENT FRAMEWORK LOAN CROATIA



### Quick Facts

Countries	Croatia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2023-12-13
Borrower	Government of Croatia
Sectors	Infrastructure, Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 979.44 million
Loan Amount (USD)	\$ 979.44 million
Project Cost (USD)	\$ 2,829.49 million



### Project Description

According to the EIB, the framework loan will finance railway transport infrastructure projects developed by Croatia's Ministry of Sea, Transport and Infrastructure.

The related projects will support sustainable development in Croatia in line with national transport and regional development plans.

The aim is to improve strategic railway infrastructure and rolling stock across the country. The related transport investments will have to be in line with the EIB's Transport Lending Policy.



### Investment Description

- European Investment Bank (EIB)



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## Contact Information

### Executing Agency - Ministry of Maritime Affairs, Transport, and Infrastructure:

Address: Prisavlje 14, 10 000 Zagreb

Email: [info@mmpi.hr](mailto:info@mmpi.hr)

Phone: +385 1 6169 111

Website: <https://mmpi.gov.hr/en>

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



### Bank Documents

- [Environmental and Social Data Sheet](#)



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### Other Related Projects

- EIB-20240295 CROATIA ROLLING STOCK
- EIB-20240327 CROATIA TRACK MAINTENANCE MACHINERY