

 Early Warning System

EIB-20220271  
TRUCKSTERS (IEU FT)



## Quick Facts

Countries	Spain
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2022-12-22
Borrower	DISRUPTTEAM SL
Sectors	Industry and Trade, Transport
Investment Type(s)	Loan
Loan Amount (USD)	\$ 15.90 million
Project Cost (USD)	\$ 41.34 million



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## Project Description

As stated by the EIB, Trucksters is a Spanish small and medium sized enterprise acting as a digital transport operator focusing on optimizing long-haul trucking with a relay-based model powered by Artificial Intelligence.

The project will finance mostly investments in research, development and innovation activities as well as the commercial growth of the company.



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## Early Warning System Project Analysis



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**People Affected By This Project**



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## Investment Description

- European Investment Bank (EIB)



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## Private Actor Relationship

### Private Actors Description

Disrupteam SL is a consulting firm specialized in communication technologies.

Trucksters is a Spanish small and medium sized enterprise acting as a digital transport operator focusing on optimizing long-haul trucking with a relay-based model powered by Artificial Intelligence.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Disrupteam SL	Client	Communications
-	-	-	-	Trucksters	Client	Transport





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## Contact Information

*No project contacts available at the time of disclosure.*

### Trucksters:

Phone: (+34) 911 690 762 (HQ) ; (+34) 911 690 762 (customer support)

Website: [www.trucksters.io](http://www.trucksters.io)

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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### Other Related Projects

- EIB-20220300 FUTURE TECH (INVESTEU VD) PL