Early Warning System

EIB-20220268

UGANDA TELECOM TOWER EXPANSION

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Quick Facts

Countries	Uganda
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2022-12-14
Borrower	Towerco of Africa Uganda Ltd.
Sectors	Communications, Infrastructure
Investment Type(s)	Loan
Investment Amount (USD)	$ 25.00 million
Loan Amount (USD)	$ 25.00 million
Project Cost (USD)	$ 85.00 million

Project Description

As stated by the EIB, the project relates to the construction of 659 new mobile sites in Uganda. At least 50% of the towers will be located in rural areas without mobile service coverage. The aim is to provide mobile coverage in areas that have currently no access to a mobile-broadband network and increase capacity in areas where the current mobile networks are saturated.

Investment Description

- European Investment Bank (EIB)

Private Actors Description

As stated on the company's website, TOA is one of Africa's fastest growing tower infrastructure companies with operations in Madagascar, Uganda, the DRC and Tanzania. TowerCo of Africa embarked on its venture in Madagascar in 2011. Over the course of the following decade, TOA steadily expanded its pan-African operations through build-to-suit passive infrastructure in order to meet the growing demand for a better-connected Africa.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Towerco of Africa Ltd.	Client	Communications

Contact Information

No project contacts provided at the time of disclosure.

Client - Towerco of Africa Uganda Ltd.:

Email: contact@towercoofafrica.com
Address: Head Office TOA, c/o DTOS Ltd, 10th Floor, Standard Chartered Tower, 19 Cybercity, Ebene, Mauritius

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet (ESDS) - UGANDA TELECOM TOWER EXPANSION [Original Source]

Other Related Projects

- EIB-20220209 DIGITAL AFRICA GLOBAL AUTHORIZATION II