

 Early Warning System

EIB-20220220

VIVIUM SUSTAINABLE ELDERLY CARE



## Quick Facts

Countries	Netherlands
Specific Location	Naarden
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2023-07-28
Borrower	STICHTING VIVIUM ZORGGROEP
Sectors	Education and Health
Investment Type(s)	Loan
Investment Amount (USD)	\$ 77.12 million
Project Cost (USD)	\$ 165.25 million



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## Project Description

According to the Bank's website, the project concerns the construction of Naarderheem, a new and sustainable elderly care facility in Naarden. It also supports a series of investments in Vivium's existing facilities to optimise patient care and improve environmental sustainability.

Vivium plans to renovate, replace and expand existing accommodations for rehabilitation and elderly care, and to improve their layout, functionality and environmental sustainability.

The investments should lead to increased operational efficiency and improved wellbeing of both patients and employees. In parallel, the investments shall improve Vivium's environmental footprint.



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## Investment Description

- European Investment Bank (EIB)



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	STICHTING VIVIUM ZORGGROEP	Client	-



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## Contact Information

No contact information provided at the time of disclosure.

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>