

 Early Warning System

EIB-20220208

ONEE PRODUCTION D EAU POTABLE III (AEP3)



## Quick Facts

<b>Countries</b>	Morocco
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Approved
<b>Bank Risk Rating</b>	U
<b>Voting Date</b>	2025-04-30
<b>Borrower</b>	Office National de L'Electricite et de L'Eau Potable
<b>Sectors</b>	Infrastructure, Water and Sanitation
<b>Investment Type(s)</b>	Loan
<b>Investment Amount (USD)</b>	\$ 79.26 million
<b>Loan Amount (USD)</b>	\$ 79.26 million
<b>Project Cost (USD)</b>	\$ 158.51 million



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## **Project Description**

As stated by the EIB, the project will support drinking water production in Morocco by strengthening and improving the efficiency of water production infrastructure, as well as implementing the promoter's digitalisation strategy.

The aim is to enhance the quantity and quality of treated water available to users, while improving the efficiency of water production facilities, including optimising energy usage in the production and delivery processes.

The framework loan will be proposed under Investment Window 2 of the new EU comprehensive guarantee of the Neighbourhood, Development and International Cooperation Instrument – Global Europe (NDICI – Global Europe) mandate. This is subject to the outcome of the ongoing negotiations between the EIB and the Commission, and to the financing amount available for the country at the time of signatures.



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## Investment Description

- European Investment Bank (EIB)



## Private Actors Description

As stated by Devex, the National Office of Electricity and Drinking Water (ONEE) is the pillar of the energy strategy and the armed wing of the State in the water and sanitation sector in Morocco. Since the mid-1990s, the Office has been on all fronts: generalization of access to electricity and drinking water, purification of wastewater and development of the liquid sanitation service, modernization and extension of production, marketing and distribution networks of electrical and hydraulic resources, fight against waste and implementation of new instruments and techniques for saving water and electricity, etc.

ONEE, born from the merger in 2012 of the National Office of Electricity (ONE) created in 1963 and the National Office of Drinking Water (ONEP) created in 1972, is fully involved in major structuring projects for Morocco, providing it with infrastructure for the production, transport and distribution of electricity and water as well as the purification of wastewater essential for the sustainable development of the country.



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Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Office National De L'electricite Et De L'eau Potable	Client	Infrastructure

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## Contact Information

*No project contacts provided at the time of disclosure.*

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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**Bank Documents**

- [Environmental and Social Data Sheet \(ESDS\)](#)