Early Warning System

EIB-20210565

WALLONIA WATER SUPPLY & CLIMATE - SWDE

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Quick Facts

Countries	Belgium
Specific Location	Region of Wallonia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2022-05-11
Borrower	SOCIETE WALLONNE DES EAUX
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	$ 268.14 million
Project Cost (USD)	$ 536.28 million

Project Description

According to the bank website, the project consists of a loan from the EIB to Société Wallone des Eaux (SWDE) to co-finance its 2022-2026 investment program to improve water distribution, security of supply and contribute to works adaptation related to climate change.

The project includes the rehabilitation and upgrading of all types of components of the SWDE water supply system (transport, storage , processing and distribution). It will improve the water supply of a basin of nearly 2.5 million inhabitants covering 207 municipalities in Wallonia through a modernized network nearly 30,000 km long.

Investment Description

- European Investment Bank (EIB)

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	SOCIETE WALLONNE DES EAUX	Client	-

Contact Information

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet (ESDS) - WALLONIA WATER SUPPLY & CLIMATE - SWDE

Media

- Belgium: EIB and Société wallonne des eaux sign €250 million loan for climate resilience investment