Early Warning System

# EIB-20210476

## WROCLAW WATER & WASTEWATER PROJECT II

# Early Warning System

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### Quick Facts

| | |
|---|---|
| **Countries** | Poland |
| **Specific Location** | Wroclaw |
| **Financial Institutions** | European Investment Bank (EIB) |
| **Status** | Approved |
| **Bank Risk Rating** | U |
| **Voting Date** | 2021-12-10 |
| **Borrower** | MIEJSKIE PRZEDSIEBIORSTWO WODOCIAGOW I KANALIZACJI SA |
| **Sectors** | Water and Sanitation |
| **Investment Type(s)** | Loan |
| **Investment Amount (USD)** | $ 97.00 million |
| **Project Cost (USD)** | $ 221.42 million |

## Project Description

According to the bank website, the project covers various investments relating to the development and modernisation of the water and wastewater infrastructure in the City of Wroclaw.

The project aims at enhancing the quality, security and climate change resilience of Wroclaw city's water management system by rehabilitating, upgrading and extending its water supply, wastewater collection and treatment, sludge management and storm water management systems.

## Investment Description

- European Investment Bank (EIB)

## Contact Information

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

**Bank Documents**

- Environmental and Social Data Sheet (ESDS) - WROCLAW WATER & WASTEWATER PROJECT II

## Other Related Projects

- EIB-20200802 PROGRAMME LOAN WATER SECTOR POLAND