Early Warning System

EIB-20210461

E-SCHOOL (SPL-20140375)

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Quick Facts

Countries	Croatia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2021-09-03
Borrower	MINISTRY OF REGIONAL DEVELOPMENT AND EUROPEAN UNION FUNDS
Sectors	Communications, Education and Health
Investment Type(s)	Loan
Investment Amount (USD)	$ 30.36 million
Project Cost (USD)	$ 200.15 million

Project Description

According to the bank website, the project is the national rollout of the E-School programme. It comprises investments to enhance the digital infrastructure of Croatian primary and secondary public schools nationwide, develop digital content for teaching and learning and strengthen the digital skills of teachers and school leaders. The purpose of the project is to raise the digital maturity of all primary and secondary public schools in Croatia, with the long-term objective of enhancing the capacity of the Croatian primary and secondary public education system to equip students with the necessary skills, including digital competences, to succeed in the labour market.

Investment Description

- European Investment Bank (EIB)

Contact Information

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- CROATIA EU FUNDS CO-FINANCING 2014-2020 (SPL)
- Environmental and Social Data Sheet (ESDS) - E-SCHOOL (SPL-20140375)

Other Related Projects

- EIB-20140375 CROATIA EU FUNDS CO-FINANCING 2014-2020 (SPL)