Early Warning System

EIB-20210459

NGN BROADBAND INFRA (SPL-20140375)

Early Warning System

NGN BROADBAND INFRA (SPL-20140375)

EIB-20210459

Quick Facts

Countries	Croatia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2021-09-03
Borrower	Government of Croatia
Sectors	Communications
Investment Type(s)	Loan
Investment Amount (USD)	$ 15.84 million
Project Cost (USD)	$ 108.75 million

Project Description

According to the bank website, the project relates to the construction of a public wholesale and passive backhaul fibre network in predefined targeted areas, where the existing backbone infrastructure does not support the upgrade to Next Generation Access (NGA) networks. The rollout of approximately 5 600 km of linear fibre for the construction of a Next Generation Network (NGN) backhaul infrastructure aims to connect up to 450 prioritised settlements, each having more than 1000 inhabitants. A defined set of public users will be connected in targeted areas, which will enable the implementation of various e-government services by different public entities and public projects.

Investment Description

- European Investment Bank (EIB)

Contact Information

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet (ESDS) - NGN BROADBAND INFRA (SPL-20140375)

Other Related Projects

- EIB-20140375 CROATIA EU FUNDS CO-FINANCING 2014-2020 (SPL)