

 Early Warning System

EIB-20210342

SPEE HAUTS-DE-FRANCE 2



Quick Facts

Countries	France
Specific Location	Hauts-de-France Region
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2022-05-17
Borrower	Government of France
Sectors	Energy
Investment Type(s)	Loan
Investment Amount (USD)	\$ 32.34 million
Project Cost (USD)	\$ 215.62 million



Project Description

According to the bank website, the project consists of financing of the Public Energy Efficiency Service managed by the Hauts-de-France Region, which aims to renovate private sector housing through third-party financing. This operation is a second line in favor of the SPEE Hauts-de-France after the SPEE operation in Picardy (2014-0158) and is part of the EE French Private Housing Program (2015-0188).

The Régie du Service Public de l'Efficacité Energétique of the Hauts-de-France Region aims to make private owners and municipalities aware of the need to renovate their homes, have an energy audit and support them in the design and implementation of energy saving work with quality, efficiency and energy optimization objectives. The SPEE aims to ensure a role of "trusted third party" both vis-à-vis the public and professionals from the various sectors of activity that contribute to the realization of building renovation operations.

In a second step and thanks to EIB financing, the SPEE aims to supplement this technical support with an adapted loan offer.



Investment Description

- European Investment Bank (EIB)



Contact Information

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - SPEE HAUTS-DE-FRANCE 2`](#)



Other Related Projects

- EIB-20150188 Energy Efficiency in residential buildings