

 Early Warning System

EIB-20210137

UCI BUILDING RENOVATION MBIL



## Quick Facts

<b>Countries</b>	Portugal, Spain
<b>Financial Institutions</b>	European Investment Bank (EIB)
<b>Status</b>	Proposed
<b>Bank Risk Rating</b>	U
<b>Borrower</b>	UNION DE CREDITOS INMOBILIARIOS SA ESTABLECIMIENTO FINANCIERO DE CREDITO
<b>Sectors</b>	Construction, Infrastructure
<b>Investment Type(s)</b>	Loan
<b>Loan Amount (USD)</b>	\$ 60.04 million



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## Project Description

UCI BUILDING RENOVATION MBIL is a Multi-beneficiary intermediated loan (MBIL) to UCI for the financing of building renovation undertaken by individuals and homeowner associations in Spain and Portugal. The debt financing made available to private owners domiciled in Spain or Portugal will be used, among others, to finance the energy efficiency renovation of existing residential properties and the construction of new nearly zero-energy buildings (NZEB), as well as small/medium-scale energy efficiency projects carried out in existing residential properties.



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## Investment Description

- European Investment Bank (EIB)



## Contact Information

*Project contacts not available at the time of disclosure.*

### ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at:

<http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>