### Early Warning System

# EIB-20210127 TOURS TRANSPORTS URBAINS



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#### **Quick Facts**

Countries	France
Specific Location	Touraine
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2022-01-06
Borrower	TOURAINE MOBILITY UNION
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 263.59 million
Project Cost (USD)	\$ 555.65 million

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#### **Project Description**

According to the bank website, the project aims to finance the Developer's strategy in terms of urban mobility for the urban agglomeration of Tours as set out in its latest Urban Travel Plan 2013-2023 (PDU).

The objective of the Project is to provide financial support for the implementation of the Promoter's strategy in terms of urban mobility for the urban agglomeration of Tours as set out in its latest Urban Travel Plan. Within this scope, the components that may be eligible for EIB financing include:

- the second tramway line in the Tours area;
- the extension of the first tramway line;
- the creation of specific sites for a new high-level service bus line;
- extension of the tram network maintenance and storage center located in Tours Nord;
- the creation of park and ride facilities at connection points with the ring road;
- the development of equipment linked to daily cycling;
- investments in major maintenance and improvement of the existing network.

#### **Investment Description**

• European Investment Bank (EIB)

#### **Contact Information**

#### ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

#### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints\_mechanism\_policy\_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

#### **Bank Documents**

• Environmental and Social Data Sheet (ESDS) - TOURS TRANSPORTS URBAINS