

 Early Warning System

EIB-20210112

UKRAINE WATER RECOVERY FL



## Quick Facts

Countries	Ukraine
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	Government of Ukraine
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 221.50 million
Project Cost (USD)	\$ 221.50 million



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## Project Description

According to the Bank's website, the project consists of a framework loan (FL) to improve drinking water supply and waste water treatment in cities throughout Ukraine, focusing in particular to the quick restoration and repair of damaged or overstretched water and sanitation infrastructure.

Despite ongoing war and difficulties, the economic and social life in many parts of Ukraine continues and the Government must ensure that at least basic needs of the population are met.

The aim is to ensure the safe and sustainable provision of critical services to the local population, including the large number of internally displaced persons (IDPs), predominantly women, children and elderly persons.

The project will support municipalities under control of the Ukrainian Government that are hosting significant influxes of IDPs and that are sufficiently safe to benefit from the technical assistance.

Eligible investments under the Ukraine Water Recovery FL would include: diagnostic equipment (water main inspection and leak detection systems), laboratory equipment, equipment for operation maintenance of networks, pumping stations and plants, special vehicles for water/wastewater services, reconstruction, rehabilitation, upgrade, extension, replacement, supply or new construction of water source infrastructure, water supply and distribution systems, water/wastewater treatment facilities, sludge processing facilities, water and sewerage house connection, including introduction metering and District Metering Areas (DMA), bulk water metering, Supervisory Control and Data Acquisition (SCADA) system and hydraulic modelling, water and energy efficiency measures, technical designs, supervision.



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

No contact information provided at the time of disclosure.

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>