

 Early Warning System

EIB-20200892

CLUJ REGIONAL HOSPITAL



## Quick Facts

Countries	Romania
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	ROMANIA
Sectors	Education and Health
Investment Type(s)	Loan
Loan Amount (USD)	\$ 361.45 million
Project Cost (USD)	\$ 539.22 million



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## Project Description

According to the bank website, CLUJ REGIONAL HOSPITAL's main objective is to improve the quality and efficiency of medical services for patients requiring acute emergency, secondary and tertiary level interventions requiring high-level technology and expertise in the country's North-West Region. In the current context of the COVID-19 crisis, the project is expected to contribute to the country's preparedness and response capacity against future pandemics. The project consists of the construction and equipment of the new Regional Hospital in Cluj. The new hospital will replace the existing fragmented Clinical County Emergency Hospital in Cluj-Napoca, while also receiving a number of patients from other hospitals in the region.



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## Early Warning System Project Analysis



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**People Affected By This Project**



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## Investment Description

- European Investment Bank (EIB)



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**Private Actor Relationship**

**Private Actors Description**



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## Contact Information

*Project contacts not available at the time of disclosure.*

### ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>