Early Warning System

EIB-20200817

KHARKIV CITY URBAN ELECTRIC TRANSPORT

Quick Facts

Countries	Ukraine
Specific Location	Kharkiv City
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	Government of Ukraine
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 90.32 million
Loan Amount (USD)	$ 90.32 million
Project Cost (USD)	$ 120.43 million

Project Description

The project is targeting the renewal of Kharkiv City's tram fleet and the related equipment, with the aim to modernize and increase the effectiveness of the urban electric transport network. The investments financed under the operation will improve the quality and sustainability of public transport service in Kharkiv and will have a positive effect on the local economy. The investment is expected to deliver socio-economic benefits and savings in terms of travel time, vehicle operating costs, and road accident costs, as well as have a positive impact on the environment (decrease in local air/noise emissions and greenhouse gas emissions) as a result of the expected shift of passengers from private cars to sustainable public transport modes.

Investment Description

- European Investment Bank (EIB)

Contact Information

Project contacts not available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces