

 Early Warning System

EIB-20200636

BRUSSELS WATER & SEWAGE NETWORKS (VIVAQUA)



## Quick Facts

Countries	Belgium
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2023-12-20
Borrower	VIVAQUA
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 366.96 million
Project Cost (USD)	\$ 733.92 million



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## Project Description

According to the Bank's website, the project will support the 2023-2027 investment programme of Vivaqua, a public utility in charge of the drinking water production & distribution, sewage networks and flood protection in the Brussels Region.

The project concerns the rehabilitation and replacement of Brussels area's wastewater collection system. It will allow Vivaqua to maintain or improve the reliability and quality standards of waste and storm water collection.



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## Investment Description

- European Investment Bank (EIB)



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	VIVAQUA	Client	-



## Contact Information

No contact information provided at the time of disclosure.

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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## Bank Documents

- [BRUSSELS WATER & SEWAGE NETWORKS \(VIVAQUA\)](#)
- [Environmental and Social Data Sheet \(ESDS\) - BRUSSELS WATER & SEWAGE NETWORKS \(VIVAQUA\)](#)

## Media

- [France: EIB supports AB Science in its COVID-19 development programme](#)