Early Warning System

# EIB-20200632

## SAINT LUCIA COVID-19 HEALTH RESILIENCE

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### Quick Facts

| | |
|---|---|
| **Countries** | St. Lucia |
| **Financial Institutions** | European Investment Bank (EIB) |
| **Status** | Approved |
| **Bank Risk Rating** | U |
| **Voting Date** | 2020-12-16 |
| **Borrower** | Government of Saint Lucia |
| **Sectors** | Education and Health |
| **Investment Type(s)** | Loan |
| **Investment Amount (USD)** | $ 17.07 million |
| **Loan Amount (USD)** | $ 17.07 million |
| **Project Cost (USD)** | $ 18.29 million |

## Project Description

According to EIB website, the project aims to help the Government of Saint Lucia meet emergency needs in the health sector related to the COVID-19 pandemic in line with the national response and intervention plans. The project is key: first, to save human lives and second, to prepare the system for a further escalation and spread of the COVID-19 pandemic in the country.

## Investment Description

- European Investment Bank (EIB)

### Contact Information

No contact information provided at the time of disclosure.

### ACCESS TO INFORMATION

You can submit an information request for project information at: https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

## Other Related Projects

- EIB-20200347 ACP COVID-19 HEALTH AND ECONOMIC RESILIENCE