

 Early Warning System

EIB-20200461

MATRIX PACK (EGF VD)



Quick Facts

Countries	Greece
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2021-12-09
Borrower	MATRIX PACK SA
Sectors	Industry and Trade
Investment Type(s)	Loan
Investment Amount (USD)	\$ 8.86 million
Project Cost (USD)	\$ 19.93 million



Project Description

According to the bank website, the project will consist of financing (i) new machines for the production of paper straws to replace plastic, non-renewable ones, (ii) ancillary equipment and (iii) related research, development and innovation (RDI) activities. The objectives of the EIB financing are to support the company in mitigating the impact of the COVID-19 pandemic and to execute its growth investments mainly in research and development (R&D) and commercial expansion.



Investment Description

- European Investment Bank (EIB)



Contact Information

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - MATRIX PACK \(EGF VD\)](#)

Media

- [Greece: Matrix Pack to receive EUR 8.5 million in support from EIB to focus all production on green](#)