



EIB-20190903

UKRAINE RECOVERY PROGRAMME



## Quick Facts

Countries	Ukraine
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Borrower	Government of Ukraine
Sectors	Infrastructure
Investment Type(s)	Loan
Investment Amount (USD)	\$ 410.67 million
Loan Amount (USD)	\$ 410.67 million
Project Cost (USD)	\$ 410.67 million



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### Project Description

According to the bank website, "The project builds on the successful Ukraine Early Recovery project, one of the first measures under the EIB Special Action Plan Ukraine providing loans in 3 years. This is the second framework loan supporting priority investments in the recovery areas affected by the conflict in the Eastern region of Ukraine. It will also finance the basic infrastructure needs of the internally displaced population. Hence the project will allow restoring basic services, rehabilitating key infrastructure and creating an enabling environment for population return and economic recovery."



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

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## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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## Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - UKRAINE RECOVERY PROGRAMME](#) [Original Source]



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### Other Related Projects

- EIB-20230227 UKRAINE RECOVERY III FL