

# EIB-20190894 BADEN-WURTTEMBERG REGIONAL ROLLING STOCK & ERTMS





## Early Warning System BADEN-WURTTEMBERG REGIONAL ROLLING STOCK & ERTMS

Loan

### **Quick Facts**

Investment Type(s)

 Countries
 Germany

 Financial Institutions
 European Investment Bank (EIB)

 Status
 Proposed

 Bank Risk Rating
 U

 Borrower
 LANDESANSTALT SCHIENENFAHRZEUGE BADEN-WUERTTEMBERG

 Sectors
 Transport



### **Project Description**

According to EIB website, the project aims to increase the supply and quality of the passenger transport services provided in Baden Württemberg, and thereby will promote sustainable transport solutions in line with EU objectives. It will acquire 120 new trainsets for regional rail services in Baden-Württemberg and the retrofitting with European Railway Traffic Management Systems (ERTMS) and Automatic Train Operation (ATO) equipment of 118 existing vehicles.





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• European Investment Bank (EIB)



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### **Contact Information**

No contact information provided at the time of disclosure.

#### **ACCOUNTABILITY MECHANISM OF EIB**

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints mechanism policy en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces