

 Early Warning System

EIB-20190793

MICROBANK LOAN FOR MICROFINANCE INITIATIVES IV



Quick Facts

Countries	Spain
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2024-05-06
Borrower	Nuevo Micro Bank SA
Sectors	Finance
Investment Type(s)	Loan
Investment Amount (USD)	\$ 107.71 million



Project Description

According to the Bank's website, the operation will finance through MicroBank, the social bank of CaixaBank Group, small and medium sized enterprises (SMEs), start-ups and self-employed people in Spain and other EU countries.

The aim is to support those people whose financial needs are not adequately covered by the traditional banking system and help them to start up or expand their businesses.

The ultimate scope is to promote employment, especially among young people.



Investment Description

- European Investment Bank (EIB)

Financial Intermediary

Financial Intermediary: A commercial bank or financial institution that receives funds from a development bank. A financial intermediary then lends these funds to their clients (private actors) in the form of loans, bonds, guarantees and equity shares. Financial intermediaries include insurance, pension and equity funds. The direct financial relationship is between the development bank and the financial intermediary.

- [Nuevo Micro Bank SA](#) (Financial Intermediary)



Private Actors Description

MicroBank (Nuevo Micro Bank, S.A.U) is a Spanish bank 100% owned by CaixaBank dedicated to granting microcredits to businessmen, entrepreneurs and families. It is the only bank in Spain specialized in microfinance and a leader in the sector in Europe.



Contact Information

No contacts available at the time of disclosure.

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [PROJECT DATA SHEET: MICROBANK LOAN FOR MICROFINANCE INITIATIVES IV](#)