### Early Warning System

# EIB-20190725 ENGIE SOLUTIONS DHC NETWORKS



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#### **Quick Facts**

Countries	France
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	ENGIE
Sectors	Energy
Investment Type(s)	Loan
Investment Amount (USD)	\$ 504.96 million
Project Cost (USD)	\$ 674.00 million

#### **Project Description**

#### Description

The project will finance the rehabilitation of the district heating and cooling networks in various cities in France, including the optimisation of heat/cooling generation facilities to be implemented over the period 2020-2024.

#### Objectives

The project will include biomass incinerators, geothermal plants and the refurbishment of heat distribution pipes as well as the extension of pipeline networks to new customers and new areas/cities. The sub-projects are located in various cities of France and consist of optimization/extension of mainly heating networks connected to biomass cogeneration or geothermal plants.

#### **Investment Description**

• European Investment Bank (EIB)



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Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	ENGIE	Client	-

#### **Contact Information**

#### **ACCOUNTABILITY MECHANISM OF EIB**

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints\_mechanism\_policy\_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces



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#### **Bank Documents**

- Environmental and Social Data Sheet (ESDS) ENGIE SOLUTIONS DHC NETWORKS
- Environmental and Social Impact Assessment (ESIA) ENGIE SOLUTIONS DHC NETWORKS Etude d'impact de
- Environmental and Social Impact Assessment (ESIA) ENGIE SOLUTIONS DHC NETWORKS Etude d'impact gl