Early Warning System

EIB-20190444

ELEKTRILEVI FTTH NETWORK DEVELOPMENT

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Quick Facts

Countries	Estonia
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Borrower	ELEKTRILEVI OU
Sectors	Communications
Investment Type(s)	Loan
Loan Amount (USD)	$ 78.65 million

Project Description

According to the website, "The project concerns the roll-out of a passive fibre access network in Estonia. The network will provide Very High Capacity (VHC) broadband services with download speeds of 1 Gbps to about 266 000 households. 47 000 of these households are located in areas with insufficient broadband connectivity (white areas) and about 219 000 households in areas with limited broadband service offerings. The network will be offered on an open-access basis to any retail provider of broadband services. The new broadband network will be installed over the period from 2019 to 2023 across Estonia."

Investment Description

- European Investment Bank (EIB)

Contact Information

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ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

- Environmental and Social Data Sheet (ESDS)
- EIB supports Estonian broadband with Eesti Energia