Early Warning System

EIB-20190319

BANJA LUKA MEDICAL CAMPUS

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Quick Facts

Countries	Bosnia and Herzegovina
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	REPUBLIKA SRPSKA
Sectors	Education and Health
Investment Type(s)	Loan
Loan Amount (USD)	$ 154.82 million

Project Description

The project consists of financing the construction of a new medical campus for medical education and research, the rehabilitation and equipping of the mother and child clinic, the clinic for infectious diseases and the construction of the new technical block for the Clinical Center Banja Luka.

This project will improve the quality and efficiency of medical services provided and, therefore, will contribute to preserving the financial and operational viability of the public healthcare system. The construction of the new medical campus will increase the availability of medical staff in Bosnia and Herzegovina (BiH).

Investment Description

- European Investment Bank (EIB)

Contact Information

Project contacts not available at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces