

 Early Warning System

EIB-20190086

HAMBURGER HOCHBAHN E-MOBILITY PROGRAMME



## Quick Facts

Countries	Germany
Specific Location	City of Hamburg
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2019-12-19
Borrower	HAMBURGER HOCHBAHN AG
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	\$ 77.86 million
Loan Amount (USD)	\$ 77.86 million
Project Cost (USD)	\$ 216.89 million



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## Project Description

According to EIB website, the current project is presented under the Clean Urban Transport Programme Loan Germany (2019-0204). It consists of: (i) the renewal of Hamburg's urban public bus transport fleet within the period 2019-2023 (replacement of 100 standard diesel buses with 100 standard electric buses); and (ii) the construction of associated infrastructure needs, including the remodelling of depots to adapt them to electro-mobility and the installation of software and IT-hardware equipment for e-bus depots and carports.



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## Investment Description

- European Investment Bank (EIB)



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### Private Actors Description

Hamburger Hochbahn AG operates as a public transportation company. The Company provides buses, subways, and infrastructural services. Hamburger Hochbahn serves throughout Germany.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	HAMBURGER HOCHBAHN AG	Client	-



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## Contact Information

No contact information provided at the time of disclosure.

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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### Other Related Projects

- EIB-20190204 CLEAN URBAN TRANSPORT PROGRAMME LOAN GERMANY