Early Warning System

EIB-20180867 NORTH ESTONIA MEDICAL CENTRE III



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Quick Facts

Countries	Estonia
Specific Location	Tallinn
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2020-05-25
Borrower	SIHTASUTUS POEHJA-EESTI REGIONAALHAIGLA
Sectors	Education and Health
Investment Type(s)	Loan
Investment Amount (USD)	\$ 30.41 million
Project Cost (USD)	\$ 105.83 million



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Project Description

The project concerns the extension and rehabilitation of the North Estonian Medical Centre (Põhja-Eesti Regionaalhaigla) in Tallinn under the investment programme 2018-2023.

The project covers the third phase of the investment and development programme for the hospital to consolidate all care activities on one integrated site. The investments will be used to replace obsolete buildings with new facilities according to modern requirements in respect to treatment and care. The previous investments have been partly financed by the EIB under the operation NORTH ESTONIA MEDICAL CENTRE (2009-0773). The implementation of the project proceeded satisfactorily and in accordance with the contractual obligations. The services will verify the consistency and continuity of the newly proposed project with the previous investments.

Investment Description

• European Investment Bank (EIB)

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Contact Information

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

http://www.eib.org/attachments/strategies/complaints mechanism policy en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces

Bank Documents

• Environmental and Social Data Sheet (ESDS)