

 Early Warning System

EIB-20180808

DISTRICT HEATING PRISTINA EXPANSION



### Quick Facts

Countries	Kosovo
Specific Location	Pristina
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	PUBLIC ENTITY(IES)
Sectors	Energy, Infrastructure
Investment Type(s)	Loan
Investment Amount (USD)	\$ 28.17 million
Project Cost (USD)	\$ 56.33 million



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## Project Description

The project concerns the expansion of the district heating network in the municipality of Pristina and the corresponding increase of heat extraction capacity. There are no changes expected in fuel consumption in an existing lignite-fired combined heat and power (CHP) plant.

The EIB states that the project will contribute to the reduction of air pollution levels and the improvement of public health. The investment will improve living conditions and will ensure alignment with the EU standards. The operation will help build up economic and social resilience, placing priority on efficiency improvements.



### Early Warning System Project Analysis

According to the EIB, neither the construction nor the operation phase of the DH Project will result in changes in the actual and potential environmental impacts of the current power plant operation. The Project will not entail any increase of coal consumption or associated emissions.



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

*Contact details not provided at the time of disclosure.*

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>