

 Early Warning System

EIB-20180717

BANI KENANEH WATER SUPPLY PROJECT



### Quick Facts

Countries	Jordan
Specific Location	Bani Kenaneh district
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2023-06-15
Borrower	Government of Jordan
Sectors	Water and Sanitation
Investment Type(s)	Loan
Investment Amount (USD)	\$ 67.00 million
Project Cost (USD)	\$ 68.00 million



## Project Description

According to the Bank's website, the project consists of the upgrade of the existing water supply system in the Bani Kenaneh district.

The objectives of the project are to contribute to: (i) the improvement of potable water quality in the project area; (ii) minimising water losses through leakages and thus a reduction of non-revenue water; (iii) reduced energy consumption in the water supply system through increased energy efficiency and reduced leakages of the water supply system; (iv) the improvement of the groundwater quality; (v) the improvement in security of water supply; and (vi) job creation during construction and operation.



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

No contact information provided at the time of disclosure.

## ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

## ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: [http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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## Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - BANI KENANEH WATER SUPPLY PROJECT](#) [Original Source]
- [Environmental and Social Impact Assessment \(ESIA\) - BANI KENANEH WATER SUPPLY PROJECT](#) [Original Source]



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### Other Related Projects

- EIB-20190558 JORDAN WATER SECTOR FRAMEWORK LOAN