Early Warning System

EIB-20180652

KPN 5G NETWORK INITIAL DEPLOYMENT

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Quick Facts

Countries	Netherlands
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2019-04-01
Borrower	KONINKLIJKE KPN NV
Sectors	Communications
Investment Type(s)	Loan
Investment Amount (USD)	$ 336.15 million
Loan Amount (USD)	$ 336.15 million
Project Cost (USD)	$ 728.33 million

Project Description

According to EIB website, the project relates to the expansion in capacity of the promoter's 4G mobile broadband network and the initial deployment of a 5G network, in order to cope with the expected growth of data traffic and demand for higher data rates. It covers investments in the radio, access network, transmission, core network and IT systems. The project also includes improvements of the promoter's cybersecurity capabilities. It aims to increase the capacity, and therefore the speed and quality of service, of the promoter's mobile network in the country.

Investment Description

- European Investment Bank (EIB)

Private Actors Description

Koninklijke KPN N.V. provides telecommunications and information technology (IT) services in the Netherlands. It offers fixed and mobile telephony, broadband Internet, and television services to retail consumers; network related IT solutions to business customers; and wholesale network services to third parties.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Koninklijke KPN N.V.	Client	-

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces