

 Early Warning System

EIB-20180642

OFF-GRID SOLAR UGANDA ACCELERATION



## Quick Facts

Countries	Uganda
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Voting Date	2019-11-26
Borrower	FENIX INTERNATIONAL UGANDA LTD
Sectors	Energy
Investment Type(s)	Loan
Investment Amount (USD)	\$ 12.00 million
Project Cost (USD)	\$ 25.00 million



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## Project Description

The project will finance Fenix International's deployment of solar home systems in Uganda. The operation is expected to have overall significant positive environmental and social impact by providing clean energy to households that are currently unserved or under-served by the grid and mostly reliant on polluting and dangerous energy sources. Limited negative environmental impacts could arise from health & safety issues related to the inappropriate handling of batteries (notably at the time of disposal) and disposal of old devices (e.g kerosene lanterns, candles, flashlights and generators for lighting). Considerable e-waste is only expected to arise from the operation in five to seven years and the promoter is looking into potential process of e-waste handling schemes in the country/in the region, to ensure the maximisation of the re-use of some components, whilst ensuring the appropriate handling of more polluting items like batteries.



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## Investment Description

- European Investment Bank (EIB)



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## Contact Information

No contact information provided at the time of disclosure

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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## Bank Documents

- [Project Information](#)