

 Early Warning System

EIB-20180615

CVDB - MUNICIPAL ENERGY EFFICIENCY PROGRAMME



## Quick Facts

Countries	Jordan
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2019-10-17
Borrower	CITIES AND VILLAGES DEVELOPMENT BANK
Sectors	Energy
Investment Type(s)	Loan
Investment Amount (USD)	\$ 50.06 million
Project Cost (USD)	\$ 126.82 million



### Project Description

According to bank documents, the project, structured as a framework loan, consists in the implementation of energy efficiency improvements targeting Jordanian municipal buildings and infrastructure throughout Jordan with 100 municipalities as targeted beneficiaries.

The project will notably include works for the refurbishment and energy efficiency upgrade of public buildings, the installation of solar panels on such buildings and public lighting investments (e.g. replacement of existing lamps by less energy consuming equivalents).



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### Investment Description

- European Investment Bank (EIB)



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## Contact Information

*\*Contact information not provided at the time of disclosure\**

### ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address [complaints@eib.org](mailto:complaints@eib.org), by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form>, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check:

[http://www.eib.org/attachments/strategies/complaints\\_mechanism\\_policy\\_en.pdf](http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf)

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



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### Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - CVDB - MUNICIPAL ENERGY EFFICIENCY PROGRAMME](#) [Original Source]