

 Early Warning System

EIB-20180612

Brussels Region Sustainable Mobility



Quick Facts

Countries	Belgium
Specific Location	Brussels
Financial Institutions	European Investment Bank (EIB)
Status	Approved
Bank Risk Rating	U
Voting Date	2022-12-15
Borrower	Region de Bruxelles Capitale, Societe des Transports Intercommunaux de Bruxelles
Sectors	Transport
Investment Type(s)	Loan
Loan Amount (USD)	\$ 505.34 million
Project Cost (USD)	\$ 1,158.56 million



Project Description

As stated by the EIB, the project will finance the acquisition of 94 electric buses, 90 trams and 43 metros and of new equipment. It will also cover specific changes to the existing infrastructure, as well as the renewal of 63 km of single tracks of the tram and metro networks.



Investment Description

- European Investment Bank (EIB)



Private Actors Description

From the company's website:

Societe des Transports Intercommunaux de Bruxelles (STIB) is a public corporation, entrusted by the Brussels-Capital Region with the operation of public transport on its territory.



Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Societe des Transports Intercommunaux de Bruxelles	Client	Transport



Contact Information

No project contacts available at the time of disclosure.

Societe des Transports Intercommunaux de Bruxelles:

Address: STIB - Customer Care, Rue Royale 76, 1000 Bruxelles

Phone: 070 23 2000

Website: <https://www.stib-mivb.be/index.htm?l=fr>

ACCESS TO INFORMATION

You can submit an information request for project information at: <https://www.eib.org/en/infocentre/registers/request-form/request-form-default.htm>

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address: complaints@eib.org, by completing the online complaint form available at the following address: <http://www.eib.org/complaints/form> via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: <http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces>



Bank Documents

- [Environmental and Social Data Sheet \(ESDS\) - BRUSSELS REGION SUSTAINABLE MOBILITY](#)