Early Warning System

EIB-20180473

VALENCIA CLEAN URBAN TRANSPORT FLEET RENEWAL

Quick Facts

Countries	Spain
Financial Institutions	European Investment Bank (EIB)
Status	Proposed
Bank Risk Rating	U
Borrower	EMPRESA MUNICIPAL DE TRANSPORTES DE VALENCIA SA
Sectors	Transport
Investment Type(s)	Loan
Investment Amount (USD)	$ 43.78 million
Loan Amount (USD)	$ 43.78 million
Project Cost (USD)	$ 89.80 million

Project Description

According to EIB website, the project concerns: (i) the renewal of part of Valencia's urban public bus transport fleet, (ii) the construction of related infrastructure, such as onboard IT systems and vending machines, (iii) works in Sant Isidre Depot to improve the quality of services, namely in the workshop as well as the construction of a new vehicle compound/car park. Further, this will contribute to reduce pollution and promote low-carbon transport. In addition, the investments will have the capacity to improve the quality of public transport service, helping thus to reduce reliance on private cars and maintain or increase public transport share.

Investment Description

- European Investment Bank (EIB)

Private Actors Description

Empresa Municipal de Transportes de Valencia SA provides public transportation services. The Company manages the public urban bus network of the city of Valencia. Empresa Municipal de Transportes de Valencia also offers door-to-door services for schools and institutes.

Private Actor 1	Private Actor 1 Role	Private Actor 1 Sector	Relation	Private Actor 2	Private Actor 2 Role	Private Actor 2 Sector
-	-	-	-	Empresa Municipal De Transportes De Valencia SA	Client	-

Contact Information

No contact information provided at the time of disclosure.

ACCOUNTABILITY MECHANISM OF EIB

The EIB Complaints Mechanism is designed to facilitate and handle complaints against the EIB by individuals, organizations or corporations affected by EIB activities. When exercising the right to lodge a complaint against the EIB, any member of the public has access to a two-tier procedure, one internal - the Complaints Mechanism Office - and one external - the European Ombudsman. A complaint can be lodged via a written communication addressed to the Secretary General of the EIB, via email to the dedicated email address complaints@eib.org, by completing the online complaint form available at the following address: http://www.eib.org/complaints/form, via fax or delivered directly to the EIB Complaints Mechanism Division, any EIB local representation office or any EIB staff. For further details, check: http://www.eib.org/attachments/strategies/complaints_mechanism_policy_en.pdf

When dissatisfied with a complaint to the EIB Complaints Mechanism, citizens can then turn towards the European Ombudsman. A memorandum of Understanding has been signed between the EIB and the European Ombudsman establishes that citizens (even outside of the EU if the Ombudsman finds their complaint justified) can turn towards the Ombudsman on issues related to 'maladministration' by the EIB. Note that before going to the Ombudsman, an attempt must be made to resolve the case by contacting the EIB. In addition, the complaint must be made within two years of the date when the facts on which your complaint is based became known to you. You can write to the Ombudsman in any of the languages of the European Union. Additional details, including filing requirements and complaint forms, are available at: http://www.ombudsman.europa.eu/atyourservice/interactiveguide.faces